

Highmark's approach to care — our **Living Health model** — helps improve overall employee health by getting them more engaged in their own care. And our integrated portfolio of services makes it easy for your employees to access tailored solutions that meet their needs.

We focus on health, not just health care.



Program powered by Onduo provides one-on-one support and individualized care plans to effectively control diabetes.



Mental Well-Being is a solution that offers high-quality virtual mental health care, including personalized support to guide members along the way.



My Highmark is the one-stop digital experience that makes it easier to manage health, with programs tailored to individual interests and needs.



Well360 Virtual Health gives members 24/7 access to virtual urgent care, as well as convenient access to schedule virtual visits for behavioral health, primary care, dermatology, and women's health.



Virtual Physical Care Management powered by Sword offers digitally guided physical therapy for members — anytime, anywhere — to help them overcome joint and muscle pain.







Because Life.™

Benefits and/or benefit administration may be provided by or through the following entities, which are independent licensees of the Blue Cross Blue Shield Association:

Central and Southeastern PA: Highmark Inc. d/b/a Highmark Blue Shield, Highmark Benefits Group Inc., Highmark Health Insurance Company, Highmark Choice Company or Highmark Senior Health Company. Your plan may not cover all your health care expenses. Read your plan materials carefully to determine which health care services are covered. For more information, call the number on the back of your member ID card or, if not a member, call 866-459-4418.

Northeastern NY: Highmark Western and Northeastern New York Inc. d/b/a Highmark Blue Shield.

All references to "Highmark" in this document are references to the Highmark company that is providing the member's health benefits or health benefit administration and/or to one or more of its affiliated Blue companies.

Onduo is a separate company that provides a virtual diabetes care program for Highmark members. Eligibility is determined by several factors including the member's medical status, coverage, and historical medical claims. Eligible members will receive direct outreach to enroll. If members are not initially able to enroll, they may be able to when they meet eligibility criteria.

Sword Health, Inc. does not provide health care services. Sword Health, Inc. is an independent company that provides wellness services for your health plan. Sword Health Professionals provides its services through a group of independently owned professional practices consisting of Sword Health Care Providers, P.A., Sword Health Care Providers of NJ, P.C., and Sword Health Care Physical Therapy Providers of CA, P.C. The Sword virtual physical care program is made available with support from Sword Health

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Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al 1-888-269-8412.

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